



SOLUTIONS FOR K-12 DISTRICTS

\$252B WILL BE SPENT IN ED-TECH BEFORE THE YEAR 2020; ALL OF THIS NEW TECHNOLOGY NEEDS SUPPORT. ARE YOU READY?

Is your K-12 district ready to support the emerging technology requirements of students, parents, teachers, and staff?

Initiatives such as STEM, makerspaces, VR, and more are driving investment in better IT service and project management platforms.

Ask any IT professional working across a K-12 district and they will tell you that there is an increasing need for coordinated service and project management. Imagine having one platform for IT, Facilities, and more.

We can help you get there.

SERVICE & PROJECT MANAGEMENT Together on one platform.

- Incident/Problem Management
- Self-Service Portal (WCAG 2.0/508 Compliant)
- Knowledge Base with Crowdsourcing
- Asset/Configuration Management
- Release Management
- Change Management
- Project Intake/Governance
- Kanban/Agile/Waterfall/Card Wall
- Project Planning & Tracking
- Resource Capacity Planning

Expand to Facilities, Media Services, Human Resources, and more!

“

A vendor's Emotional Footprint can influence whether a client chooses to do business with the organization. TeamDynamix received the absolute highest rankings in this category, scoring a 92% in ITSM and 90% for PPM.”

- David Piazza, President of Software Reviews, Info-Tech

Service Management for K-12 Districts

Easy to Use. Easy to Own. Easy to Operate.

Most K-12 districts consist of many different locations—some sprawling over a 50+ mile radius. Imagine supporting this broad base of students, parents, teachers, and staff without the right tools.

IT Service Management (ITSM)

- Incident/problem management
- Configurable workflow & automation
- Change/release management
- Asset management
- Single portal access for all requests
- Share information from one central location
- WCAG 2.0/508 compliant portal



Increase self-service adoption with an easy-to-use portal and integrated knowledge base.

Simple or Complex – Project Portfolio Management Helps You Keep Your Projects on Time & Budget

TeamDynamix offers powerful yet flexible project portfolio management (PPM) all from within the same cloud-based platform for better collaboration and management across all projects and departments within the organization.

Project Portfolio Management (PPM)

- Project intake and governance
- Project planning, scheduling, tracking
- Scheduling, expenses, and reporting
- Manage resources across projects and tickets
- Agile/Waterfall /Kanban/Card Wall /task lists
- Import/export from MS Project

Take a phased approach that allows you to move up the IT maturity ladder at your own pace – bringing ITSM & projects together.

One Platform for the Entire District:

- IT Service Management
- Facilities Work Orders & Maintenance
- Media Services Requests
- Human Resources
- Student/Parent/Teacher Portal
- Integrated Project Management
- Asset Management & Tracking





Paving the Way for Improved IT Maturity

“ Because we were so challenged with our project data, we were spending a lot of time planning and refining project lists and communications. I was spending 30 percent of my time managing the portfolio from spreadsheets and extracting data from the spreadsheet to create reports for senior management. Now I spend less than 10 percent of my time updating project plans.”

- Lynne Ly, Business Information Systems Program Manager
Denver Public Schools

“ IT maturity is about moving from a break-fix mentality to having the IT department become a strategic partner... We have made it easy for end users to find what they are looking for. We're trying to get people the help they need more expediently. Gone are the days of filling out a support ticket and waiting a week for service.”

- Justin Michaud, Senior IT Program Manager
Alaska's Matanuska-Susitna Borough School District